



BSN COLLEGE

(Affiliated to the University of Rajasthan)

Bakshawala, JDA Scheme, Vatika road , Sanganer Jaipur-302029
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NAAC - DVV CLARIFICATIONS

Criterion 5 – Student support & progression

Key Indicator – 5.1.4 Redressal of Student Grievances

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

HEI Input :	A. All of the above
DVV suggested Input :	C. 2 of the above
Change Input:	A. All of the above

Findings of DVV	HEI Response
DVV partner observed that HEI has provided the supporting documents in form of Google drive hence it has not been considered for data validation and verification process as per NAAC SOP; HEI to recheck and provide the supporting documents as downloadable pdf; HEI to exclude the meetings organized beyond the assessment period has not been considered; DVV partner observed that HEI has not provided ample evidences like attendance sheet , geo-tagged photos with date and caption , circulars of awareness campaign for organization wide awareness campaigns for anti-sexual harassments and anti-ragging cases ; It is also observed that HEI has not provided mechanism for submission of online / offline complaints of students grievances through Email and complaint box ; HEI needs to provide academic year-wise Minutes of meeting of a meeting where concerned-raised/grievances/complaints raised by the students have been identified, and resolved thereafter.	HEI accepts the error on its part and have now uploaded the supporting documents on the website and it is requested that the same may be considered for data validation and verification process as per NAAC SOP; All the required documents as observed by the DVV is being provided by us. The data is now uploaded on our official website. The downloadable link of the same is been uploaded now. You are requested to kindly consider the same and oblige.

LIST OF DOCUMENTS UPLOADED

SNO	Documents	Link to the relevant Documents
1	5.1.4 DVV ASKED	View File


IQAC Head
BSN College Sanganer
Jaipur




Principal
(Dr. SAROJ JANGIR)
BSN College, Sanganer
Jaipur